



November 2024 Provider Newsletter

Contents

[Administrative](#) | Commercial | November 1, 2024

Anthem Alliance provider network to dissolve

[Administrative](#) | Commercial | October 23, 2024

Do you offer telehealth services? Let us know!

[Administrative](#) | Commercial | November 1, 2024

More error types for corrected claims submitted through EDI now available

[Administrative](#) | Commercial | November 1, 2024

Anesthesia billed time units — Commercial

[Administrative](#) | Commercial | November 1, 2024

New claims requirement: add-on codes must include primary procedure starting December 2024

[Administrative](#) | Commercial | November 1, 2024

Personalized Match update

[Digital Solutions](#) | Commercial | October 21, 2024

Notification of authorization fax number changes

[Digital Solutions](#) | Commercial | November 1, 2024

Adopting digital member ID cards

[Behavioral Health](#) | Commercial | November 1, 2024

Introducing a new *Applied Behavior Analysis Provider Resource Guide*

[Education and Training](#) | Medicare Advantage | October 15, 2024

Model of Care training reminder

[Education and Training](#) | Medicare Advantage | November 1, 2024

CEBP moves to Medicare Advantage plan for Anthem

[Policy Updates](#) | Medicare Advantage | October 16, 2024

Clarification to Carelon Medical Benefits Management, Inc. updates effective September 1, 2024

[Policy Updates](#) | Medicare Advantage | September 25, 2024

Carelon Medical Benefits Management, Inc. updates

[Prior Authorization](#) | Medicare Advantage | September 24, 2024

Prior authorization requirement changes

[Reimbursement Policies](#) | Commercial | November 1, 2024

Reimbursement policy reminder: Multiple Surgery — Facility

[Reimbursement Policies](#) | Commercial | November 1, 2024

Reimbursement policy update: Nurse Practitioner and Physician Assistant Services

[Products & Programs](#) | Commercial | November 1, 2024

High Performing and Blue National Designated Providers may also be known as *Anthem Diamond Providers*

[Pharmacy](#) | Commercial | July 1, 2024

Correction: Specialty pharmacy updates — July 2024

[Pharmacy](#) | Commercial | October 24, 2024

Specialty pharmacy updates — November 2024

[Pharmacy](#) | Medicare Advantage | November 1, 2024

Improving patient outcomes: back to the basics

MOBCBS-CRCM-070458-24

To view this publication online:

Visit <https://providernews.anthem.com/missouri/publications/november-2024-provider-newsletter-3478>

Or scan this QR code with your phone



[Administrative](#) | Commercial | November 1, 2024

Anthem Alliance provider network to dissolve

Summary:

- The Anthem Alliance provider network will dissolve effective January 1, 2025.
- No action is required of care providers.

The Anthem Alliance provider network will dissolve effective January 1, 2025. There is no action required of you. We highly value your current participation as an Anthem provider.

We are committed to providing affordable, quality healthcare options that our members request and deserve. As such, we will continue to collaborate with members to maintain access to networks that are designed to control costs and produce desired healthcare outcomes.

If you have questions regarding this change, contact Sonya Patterson, Network Relations Consultant Sr., at sonya.patterson@anthem.com.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MOBCBS-CM-072065-24

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/anthem-alliance-provider-network-to-dissolve-22738>

Or scan this QR code with your phone



[Administrative](#) | Commercial | October 23, 2024

Do you offer telehealth services? Let us know!

The Department of Health & Human Services (HHS) requires health plans to report whether or not our in-network providers offer telehealth services.

If you provide telehealth services, please tell us by submitting your information to us through [Availity.com](#). Updating your telehealth status will not affect your participation with us. We will add a telehealth indicator to your online provider directory profile, allowing our members to know you offer telehealth services.

If you have questions about submitting your information, please see the instructions below.

If your organization is not currently registered with Availity, you will need to create an account. The person(s) designated as your administrator(s) should go to [Availity.com](#) and select **Get Started** in the upper right corner of the webpage. You may also navigate directly to Availity's registration website by selecting [here](#).

Begin your application [here](#). To update your application:

1. Log in to [Availity Essentials](#).
2. Select **My Providers**.
3. Select **Provider Data Management**.

Please update your telehealth information at the service location.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of

the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-069888-24-CPN69222

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/do-you-offer-telehealth-services-let-us-know-22614>

Or scan this QR code with your phone



[Administrative](#) | Commercial | November 1, 2024

More error types for corrected claims submitted through EDI now available

In July, we announced an enhancement to the 277CA to notify you of submission errors discovered during claims processing.

As of November 1, 2024, the 277CA will include additional corrective action types for your review. As communicated in July, these errors will still be sent through physical mailing.

With these added error types, there is no reduction to the services we already provide.

Through our efforts, we are committed to reducing administrative burden, improving communication, and ensuring timely payments because we value you, our care provider partners.

GA	https://tinyurl.com/mpsv2835
IN	https://tinyurl.com/4a4srtpk
KY	https://tinyurl.com/ehz733y5
ME	https://tinyurl.com/bdzb5up8
MO	https://tinyurl.com/mrxex67c
NH	https://tinyurl.com/4pvfwrem
NV	https://tinyurl.com/ymvfef49
NY	https://tinyurl.com/37akpve9
OH	https://tinyurl.com/28ue4yvx
VA	https://tinyurl.com/2euzt6wx

WI

<https://tinyurl.com/ym2jydwv>

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-069544-24-CPN69313

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/more-error-types-for-corrected-claims-submitted-through-edi-22367>

Or scan this QR code with your phone



[Administrative](#) | Commercial | November 1, 2024

Anesthesia billed time units — Commercial

Beginning with claims processed on or after February 1, 2025, Anthem will change how it evaluates billed time on professional claims for anesthesia services (that is, CPT® codes 00100 through 01999).

We will utilize the CMS Physician Work Time values to target the number of minutes reported for anesthesia services. Claims submitted with reported time above the established number of minutes will be denied. This update will not change industry standard coding requirements or the American Society of Anesthesiologists' (ASA) anesthesia formula.

This update will account for anesthesia work time included in the pre-service evaluations, intra-service period, and post-service period. The appropriateness of billing for pre- and post-operation time must be documented and follow the guidelines established by the ASA as to the appropriate time that should be counted and documented.

Exclusions:

- Patients under the age of 22
- Maternity-related care

Resources:

- *Frequency Editing — Professional* reimbursement policy
- CMS Physician Fee Schedule (PSF) Federal Regulation Notice Final Rule *Physician Work Time*
- American Society of Anesthesiologists (ASA)

If you disagree with a claim reimbursement decision, please follow the claim dispute process as outlined in the *Provider Manual*. Documentation to support your request will be

required.

If you have questions about this communication or need assistance with any other item, please contact your provider relationship management representative.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE[®] Managed Care, Inc. (RIT), Healthy Alliance[®] Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-067702-24

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/anesthesia-billed-time-units-commercial-22477>

Or scan this QR code with your phone



[Administrative](#) | Commercial | November 1, 2024

New claims requirement: add-on codes must include primary procedure starting December 2024

Beginning with claims processing on or after December 1, 2024, we will update our outpatient facility claims editing process to deny claim lines when an add-on code is reported without a primary procedure code.

An add-on code is a specific type designated by the HCPCS or CPT®. These codes describe additional procedures or services performed with a primary procedure.

According to CPT guidelines, add-on codes must be reported with a primary procedure code.

If you believe you have received a claim denial in error, please follow our claim dispute process.

With your help, we can continually build towards a future of shared success.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-070181-24-CPN69226

To view this article online:

MOBCBS-CRCM-070458-24

Visit <https://providernews.anthem.com/missouri/articles/new-claims-requirement-add-on-codes-must-include-primary-pro-22512>

Or scan this QR code with your phone



[Administrative](#) | Commercial | November 1, 2024

Personalized Match update

Find Care, the doctor finder and transparency tool in the Anthem online directory, provides Anthem members with the ability to search for in-network providers using the secure member website. This tool currently offers multiple sorting options such as sorting providers based on distance, alphabetical order, and provider name.

In our November 2022 newsletter, we provided an update regarding Personalized Match, an additional Find Care sorting option for Commercial members. We informed you that this provider sorting option was based on provider efficiency and quality outcomes described in a methodology document linked in the newsletter article, in addition to member search radius.

We want to inform you that, beginning in December 2024 or later, we will be enhancing Personalized Match. This will expand upon the existing program. Newer components of the provider personalization metrics will contain up to 10 times as many features as compared to existing metrics such as gaps in care and additional types of service cost and utilization. Personalized Match will continue to display providers with the highest overall ranking within the member's search radius, first. Members will continue to have the ability to sort based on distance, alphabetical order, and provider name.

Helpful resources on Availity

You may review a copy of the Personalized Match methodology that has been posted on Availity, our secure web-based provider tool, using the following navigation:

- Go to Availity > Payer Spaces > Health Plan > Education & Reference Center > Administrative Support > Personalized Match Methodology.pdf.

If you have general questions regarding these upcoming changes, please submit an inquiry via the web at [Availity.com](https://www.availity.com). If you would like information about your quality or

efficiency scoring used as part of this sorting option or if you would like to request reconsideration of those scores, you may do so by submitting an inquiry to [Availability.com](https://availability.com).

Anthem will continue to focus and expand our consumer tools and content to assist members in making more informed and personalized healthcare decisions.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-061391-24, MULTI-BCBS-CM-070287-24

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/personalized-match-update-22267>

Or scan this QR code with your phone



Digital Solutions | Commercial | October 21, 2024

Notification of authorization fax number changes

We are in the process of shutting down specific authorization fax channels. This is to notify you that the fax numbers below will be decommissioned on November 15, 2024.

Look for additional notifications as other authorization fax lines are retired.

Availity Essentials is the preferred method for authorization intakes. If you cannot use Availity Essentials, call our contact center at 833-545-9102, and we will work with you to determine the best submission method.

Available resources

Registering and accessing Availity Essentials is easy. If your organization is not registered for Availity Essentials, see [Register and get started with Availity Essentials \(Availity.com\)](#).

If you are not already familiar with Availity Essentials, training is available. Register for [training today](#). Under *Help and Learning*, select **Get Trained and** learn about the simple workflow for submitting digital authorizations.

These fax numbers will be turned off on November 15, 2024.

800-773-7797	800-266-3504	866-959-1393	877-254-4971	866-959-1395
404-467-2600	404-842-8390	404-848-2448	804-354-2578	804-354-3307
804-354-3882	804-678-0650			

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-070105-24

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/notification-of-authorization-fax-number-changes-22515>

Or scan this QR code with your phone



[Digital Solutions](#) | Commercial | November 1, 2024

Adopting digital member ID cards

Anthem has a continued mission to leverage digital technology to provide enhanced services for both members and care providers. We encourage the support of care providers in accepting digital ID cards instead of a physical member ID card. As members increasingly use digital ID cards, care providers may need to implement changes in their processes to accept this format.

Due to recent enhancements, care providers can bypass the request for cards by accessing [Availity.com](#). If a copy of a physical member identification card is needed, a member can email, fax, or access card details saved in their digital wallet. As a reminder, care providers can also access eligibility and benefit information without the health care identification (HCID). This makes both check-ins and submitting claims easier and faster.

Anthem is dedicated to providing digital solutions that transform both care provider and payer interactions. Thank you in advance for your continued partnership and support in empowering our members to use their digital ID cards. With your help, we can continually build towards a future of shared success.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-069066-24

To view this article online:

MOBCBS-CRCM-070458-24

Visit <https://providernews.anthem.com/missouri/articles/adopting-digital-member-id-cards-22549>

Or scan this QR code with your phone



Behavioral Health | Commercial | November 1, 2024

Introducing a new *Applied Behavior Analysis Provider Resource Guide*

We are excited to announce the release of an *Applied Behavior Analysis (ABA) Provider Resource Guide* designed to assist with proper billing and documentation practices. This essential guide simplifies the complexities of ABA coding and requirements, ensuring that you can navigate these processes with ease.

Refer to attached [ABA Provider Resource Guide](#).

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-072382-24-CPN72379

ATTACHMENTS (available on web): [ABA Provider Resource Guide - Anthem Blue Cross Blue Shield \(pdf - 0.39mb\)](#)

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/introducing-a-new-applied-behavior-analysis-provider-resourc-22770>

Or scan this QR code with your phone



[Education and Training](#) | Medicare Advantage | October 15, 2024

Model of Care training reminder

As a contracted provider for a special needs plan (SNP) from Anthem, you are required to participate in an annual Model of Care training for providers, per CMS regulations. This training includes a detailed overview of Anthem special needs plans and program information, highlighting cost sharing, data sharing, participation in the Interdisciplinary Care team (ICT), where to access the member's health risk assessment results, plan of care, and benefit coordination. Please remember this training is specific to our plans and delivery of care for members, ensuring their specific care needs are met. Your participation is critical for improved quality and health outcomes.

Training for the SNP product is self-paced and available at Availity.com. **The training must be completed by December 31, 2024.**

How to access the Custom Learning Center:

1. Log in to the Availity website at Availity.com.
2. At the top of the Availity website, select **Payer Spaces** and select the appropriate payer.
3. On the *Payer Spaces* landing page, select **Access Your Custom Learning Center** from **Applications**.
4. In the Custom Learning Center, select **Required Training**.
5. Select **Special Needs Plan and Model of Care Overview**.
6. Select **Enroll**.
7. Select **Start**.
8. Once the course is completed, select **Begin Attestation** and complete.

Not registered for Availity Essentials?

Have your organization's designated administrator register your organization for the Availity website:

1. Visit [Availity.com](https://www.availity.com) to register.
2. Select **Register**.
3. Select your organization type.
4. In the *Registration* wizard, follow the prompts to complete the registration for your organization.

Refer to these [PDF documents](#) for complete registration instructions.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE[®] Managed Care, Inc. (RIT), Healthy Alliance[®] Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CR-070560-24-CPN70218

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/model-of-care-training-reminder-22493>

Or scan this QR code with your phone



[Education and Training](#) | Medicare Advantage | November 1, 2024

CEBP moves to Medicare Advantage plan for Anthem

Effective January 1, 2025, Conservation Employees' Benefits Plan Trust Fund (CEBP) in Missouri will offer a Medicare Preferred Provider Organization (PPO) plan through Anthem.

Anthem will provide medical benefits for CEBP retirees through the PPO product, which includes the National Access Plus benefit. The PPO plan allows members to receive services from any provider, as long as the provider is eligible to receive payments from Medicare.

CEBP members' copay or coinsurance percentage will be the same whether their provider is in-network or out-of-network. Locally or nationwide, doctors or hospitals, member share of cost (SOC) does not change.

Non-contracted providers may continue treating CEBP members and will be reimbursed 100% of Medicare's allowed amount for covered services.

The Medicare Advantage plan offers the same hospital and medical benefits that Medicare covers while covering additional benefits that Medicare does not, such as LiveHealth Online and SilverSneakers.

The prefix on the Medicare Advantage ID cards is **ZMX**.

Detailed prior authorization requirements are also available to contracted providers by accessing the Provider Self-Service Tool on the Availity website at [Availity.com](https://www.availity.com).

Providers will follow their normal claim filing procedures for CEBP member claims.

Providers may call Provider Services at **833-848-8730** for eligibility, prior authorization requirements, and any questions about the CEBP member benefits or coverage.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE[®] Managed Care, Inc. (RIT), Healthy Alliance[®] Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MOBCBS-CR-069326-24

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/cebp-moves-to-medicare-advantage-plan-for-anthem-22355>

Or scan this QR code with your phone



[Policy Updates](#) | Medicare Advantage | October 16, 2024

Clarification to Carelon Medical Benefits Management, Inc. updates effective September 1, 2024

In the July 2024 edition of *Provider News*, we announced the transition to the following Carelon Medical Benefits Management guidelines: Site of Care for Advanced Imaging, Rehabilitative Site of Care, and Surgical Site of Care, effective September 1, 2024. To clarify, existing prior authorization requirements have not changed, and this does not equate to the presence of a site of care review requirement. In the event a site of care review requirement for these services will be implemented, a separate notice will be distributed before the addition of any such requirements.

You may access and download a copy of the current and upcoming guidelines [here](#).

Site of Care Guidelines:

- Site of Care for Advanced Imaging
- Rehabilitative Site of Care
- Surgical Site of Care

Please share this notice with other members of your practice and office staff.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CR-067576-24-CPN67268

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/clarification-to-carelon-medical-benefits-management-inc-upd-22533>

Or scan this QR code with your phone



[Policy Updates](#) | Medicare Advantage | September 25, 2024

Carelon Medical Benefits Management, Inc. updates

Effective October 26, 2024

Effective on October 26, 2024, the following Carelon Medical Benefits Management, Inc. Clinical Appropriateness Guideline updates will be adopted for Anthem. This article is to communicate the plan adoption of these Carelon Medical Benefits Management, Inc. guidelines. Existing prior authorization requirements have not changed. In the event a prior authorization requirement or site of care review requirement for these services will be implemented, a separate notice will be distributed before the addition of any such prior authorization or site of care review requirement.

You may access and download a copy of the current and upcoming guidelines [here](#):

- Musculoskeletal:
 - Small Joint Surgery
- Site of Care:
 - Site of Care for Advanced Imaging
 - Rehabilitative Site of Care
 - Surgical Site of Care

The above guideline updates have a publish date of November 17, 2024.

Please share this notice with other members of your practice and office staff.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CR-065139-24-CPN64434

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/carelon-medical-benefits-management-inc-updates-22134>

Or scan this QR code with your phone



[Prior Authorization](#) | Medicare Advantage | September 24, 2024

Prior authorization requirement changes

Effective February 1, 2025

Effective **February 1, 2025**, prior authorization (PA) requirements will change for the following code(s). The medical code(s) listed below will require PA by Anthem for Medicare Advantage members. Federal and state law, as well as state contract language and Centers for Medicare & Medicaid Services guidelines, including definitions and specific contract provisions/exclusions take precedence over these precertification rules and must be considered first when determining coverage. **Non-compliance with new requirements may result in denied claims.**

Prior authorization requirements will be added for the following code(s):

Code	Code description
0456U	Autoimmune (rheumatoid arthritis), next-generation sequencing (NGS), gene expression testing of 19 genes, whole blood, with analysis of anti-cyclic citrullinated peptides (CCP) levels, combined with sex, patient global assessment, and body mass index (BMI), algorithm reported as a score that predicts nonresponse to tumor necrosis factor inhibitor (TNFi) therapy PrismRA [®] , Scipher Medicine [®] , Scipher Medicine [®]
0459U	β-amyloid (Abeta42) and total tau (tTau), electrochemiluminescent immunoassay (ECLIA), cerebral spinal fluid, ratio reported as positive or negative for amyloid pathology Elecsys [®] Total Tau CSF (tTau) and β-Amyloid (1-42) CSF II (Abeta 42) Ratio, Roche Diagnostics Operations, Inc (US owner/operator)

Code	Code description
0468U	Hepatology (nonalcoholic steatohepatitis [NASH]), miR-34a5p, alpha 2-macroglobulin, YKL40, HbA1c, serum and whole blood, algorithm reported as a single score for NASH activity and fibrosis NASHnext™ (NIS4™), Labcorp, Labcorp
J0687	Injection, cefazolin sodium (WG Critical Care), not therapeutically equivalent to J0690, 500 mg
J0688	Injection, cefazolin sodium (hikma), not therapeutically equivalent to j0690, 500 mg
J0689	Injection, cefazolin sodium (baxter), not therapeutically equivalent to j0690, 500 mg
J0744	Injection, ciprofloxacin for intravenous infusion, 200 mg
J2183	Injection, meropenem (WG Critical Care), not therapeutically equivalent to J2185, 100 mg
J2184	Injection, meropenem (B. Braun), not therapeutically equivalent to J2185, 100 mg
J2281	Injection, moxifloxacin (Fresenius Kabi), not therapeutically equivalent to J2280, 100 mg

Not all PA requirements are listed here. Detailed PA requirements are available to providers on anthem.com/medicareprovider on the *Resources* tab or for contracted providers by accessing Avality.com. Providers may also call Provider Services at the number on the back of the patient's member ID card for assistance with PA requirements.

UM AROW #: A2024M2186

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CR-068215-24-CPN67511

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/prior-authorization-requirement-changes-22075>

Or scan this QR code with your phone



[Reimbursement Policies](#) | Commercial | November 1, 2024

Reimbursement policy reminder: Multiple Surgery — Facility

As a reminder, and as previously communicated through letters we mailed to participating facilities on October 1, 2021, we allow reimbursement for only the primary or highest-valued procedure when multiple or bilateral procedures are performed on the same day or same session and at the same place of treatment when billed by a facility. A single surgical procedure is subject to multiple procedure reduction guidelines when submitted with multiple units.

For specific *Multiple Surgery — Facility* reimbursement policy details, visit the reimbursement policy page at <https://tinyurl.com/ee8v39r9>.

With your help, we can continually build towards a future of shared success.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MOBCBS-CM-068273-24-CPN68051

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/reminder-for-multiple-surgery-facility-22457>

Or scan this QR code with your phone



[Reimbursement Policies](#) | Commercial | November 1, 2024

Reimbursement policy update: Nurse Practitioner and Physician Assistant Services

Beginning with dates of service on or after February 1, 2025, Anthem will update the *Nurse Practitioner and Physician Assistant Services — Professional* reimbursement policy as indicated below.

The following services will be removed from the policy and are eligible for a payment reduction when billed by a nurse practitioner (NP) or physician assistant (PA) provider:

- Preventive Services
- Radiology Services

The following services will be added to the policy and will not be considered for a payment reduction when billed by a nurse practitioner (NP) or physician assistant (PA) provider:

- Drugs
- Durable Medical Equipment, Prosthetics, Orthotics and Supplies
- Laboratory Services and Laboratory Screening Tests

For specific policy details, visit the reimbursement policy page by selecting [here](#).

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-069779-24

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/reimbursement-policy-update-nurse-practitioner-and-physician-22673>

Or scan this QR code with your phone



[Products & Programs](#) | Commercial | November 1, 2024

High Performing and Blue National Designated Providers may also be known as *Anthem Diamond Providers*

At a glance:

- **High Performing Providers will also be known as Anthem Diamond Providers.**
- **Providers receiving a designation based on the Blue National Physician Performance Dataset will also be known as Anthem Diamond Providers (National).**

High Performing Provider program

Over the last several months, we have communicated with our providers about our High Performing Provider program. PCPs and specialists meeting certain criteria are designated High Performing Providers. **High Performing Providers may also be referred to as Anthem Diamond Providers.**

As a reminder, the following specialties may be designated High Performing Providers (aka Anthem Diamond Providers) from this program:

- **PCP:** family practice, general practice, geriatric medicine, internal medicine, pediatric medicine, and nurse practitioners
- **Specialists:** cardiology, endocrinology, nephrology, neurology, neurosurgery, obstetrics gynecology, orthopedic surgery, psychiatry, pulmonology, and rheumatology

If you have any questions about this program, contact Provider Services or your local provider relationship management representative.

Blue National Physician Performance Dataset

This is an Anthem designation program for providers in networks supporting Anthem national accounts and certain out-of-area providers.

As we previously communicated to you, effective January 1, 2025, Anthem may incorporate insights from the Blue National Physician Performance Dataset (Dataset) in various initiatives. For Anthem national accounts and certain out-of-area providers, Anthem will use data made available in the Dataset to assess individual physician's performance at the NPI level. The individual physician's performance is assessed across the three domains — cost of care/efficiency, quality of care, and appropriateness of care — for the following 16 primary care and specialty areas: cardiothoracic surgery, cardiovascular disease, endocrinology, neurology, ob/gyn, ophthalmology, orthopedics, pediatrics, primary care, pulmonology, surgery, urology, gastroenterology, otolaryngology, oncology, and radiation oncology.

The providers who qualify for the designation from this Dataset program will also be referred to as Anthem Diamond Providers (National).

If you have any questions regarding this, contact your local provider relationship management representative.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-070326-24

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/providers-designated-as-high-performing-providers-and-provid-22584>

Or scan this QR code with your phone



[Pharmacy](#) | Commercial | July 1, 2024

Correction: Specialty pharmacy updates — July 2024

This article was updated on **October 9, 2024**, to remove Ilumya as non-preferred from the step therapy requirements section below. Ilumya is not being added to the step therapy program at this time.

Specialty pharmacy updates for Anthem are listed below.

Anthem's medical specialty drug review team manages prior authorization (PA) clinical review of non-oncology use of specialty pharmacy drugs. Review of specialty pharmacy drugs for oncology use is managed by Carelon Medical Benefits Management, Inc., a separate company.

Important to note: Currently, your patients may be receiving these medications without prior authorization. As of the effective date below, you may be required to request PA review for your patients' continued use of these medications.

Inclusion of National Drug Code (NDC) code on your claim will help expedite claim processing of drugs billed with a Not Otherwise Classified (NOC) code.

Prior authorization updates

Effective for dates of service on or after October 1, 2024, the following specialty pharmacy codes from current or new *Clinical Criteria* documents will be included in our PA review process.

Access our *Clinical Criteria* to view the complete information for these prior authorization updates.

Clinical Criteria	Drug	HCPCS or CPT® Code(s)
CC-0003*	Alyglo (immune globulin intravenous, human-stwk)	J1599
CC-0062	Simlandi (adalimumab-ryvk)	J3590
CC-0261	Winrevair (sotatercept-csrk)	C9399, J3590

* Oncology use is managed by Carelon Medical Benefits Management.

Note: PA requests for certain medications may require additional documentation to determine medical necessity.

Step therapy updates

Effective for dates of service on or after **October 1, 2024**, the following specialty pharmacy codes from current or new *Clinical Criteria* documents will be included in our existing specialty pharmacy medical step therapy review process.

Access our *Clinical Criteria* to view the complete information for these step therapy updates.

Clinical Criteria	Status	Drug	HCPCS or CPT Code(s)
CC-0003	Non-preferred	Alyglo (immune globulin intravenous, human-stwk)	J1599

CC-0062	Non-preferred	Cimzia (certolizumab pegol)	J0717
CC-0042	Non-preferred	Cosentyx intravenous (secukinumab)	C9399, J3490, J3590, C9166
CC-0050	Non-preferred	OmvoH (mirkizumab-mrkz)	C9168, J3590

Quantity limit updates

Effective for dates of service on or after October 1, 2024, the following specialty pharmacy codes from current or new *Clinical Criteria* documents will be included in our quantity limit review process.

Access our *Clinical Criteria* to view the complete information for these quantity limit updates.

<i>Clinical Criteria</i>	Drug	HCPCS or CPT Code(s)
CC-0062	Simlandi (adalimumab-ryvk)	J3590
CC-0261	Winrevair (sotatercept-csrk)	C9399, J3590

Carelon Medical Benefits Management, Inc. is an independent company providing utilization management services on behalf of the health plan.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-060687-24-CPN60563, MULTI-BCBS-CM-069897-24

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/specialty-pharmacy-updates-july-2024-20649>

Or scan this QR code with your phone



[Pharmacy](#) | Commercial | October 24, 2024

Specialty pharmacy updates — November 2024

Specialty pharmacy updates for Anthem are listed below.

Prior authorization clinical review of **non-oncology** use of specialty pharmacy drugs is managed by Anthem’s medical specialty drug review team. Review of specialty pharmacy drugs for oncology use is managed by Carelon Medical Benefits Management, Inc., a separate company.

Note: Currently, your patients may be receiving these medications without prior authorization. As of the effective date below, you may be required to request prior authorization review for your patients’ continued use of these medications.

Inclusion of the national drug code (NDC) on your claim will help expedite claim processing of drugs billed with a not otherwise classified (NOC) code.

Prior authorization updates

Effective for dates of service on or after February 1, 2025, the following specialty pharmacy codes from current or new *Clinical Criteria* documents will be included in our prior authorization review process.

[Access our Clinical Criteria](#) to view the complete information for these prior authorization updates.

Clinical Criteria	Drug	HCP ^{CS} or CPT [®] code(s)
-------------------	------	---

CC-0027*	Jubbonti; Wyost (denosumab-bbdz)	Q5136
CC-0002*	Nypozi (filgrastim-txid)	C9399, J3590
CC-0266*	Rytelo (imetelstat)	C9399, J9999
CC-0003*	Yimmugo (immune globulin intravenous, human–dira)	J3590

* Oncology use is managed by Carelon Medical Benefits Management.

Step therapy updates

Effective for dates of service on or after February 1, 2025, the following specialty pharmacy codes from current or new *Clinical Criteria* documents will be included in our existing specialty pharmacy medical step therapy review process.

The current Orencia step therapy preferred product list under the medical benefit is being modified to include only those that are considered medical benefit drugs.

[Access our Clinical Criteria](#) to view the complete information for these step therapy updates.

Clinical Criteria	Status	Drug	HCPCS or CPT code(s)
CC-0002	Non-preferred	Nypozi	C9399, J3590
CC-0003	Non-preferred	Yimmugo	J3590

Note: Prior authorization requests for certain medications may require additional documentation to determine medical necessity.

Site of care updates

Effective for dates of service on and after February 1, 2025, the following specialty pharmacy codes from current or new clinical criteria documents will be included in our site of care review process.

[Access our Clinical Criteria](#) to view the complete information for these site of care updates.

<i>Clinical Criteria</i>	Drug	HCPCS or CPT code(s)
CC-0003	Alyglo (immune globulin intravenous, human-stwk)	J1599
CC-0066	Tyenne (tocilizumab-aazg)	Q5135

Quantity limit updates

Effective for dates of service on or after February 1, 2025, the following specialty pharmacy codes from current or new *Clinical Criteria* documents will be included in our quantity limit review process.

[Access our Clinical Criteria](#) to view the complete information for these quantity limit updates.

<i>Clinical Criteria</i>	Drug	HCPCS or CPT code(s)
--------------------------	------	----------------------

CC-0266	Rytelo (imetelstat)	C9399, J9999
CC-0027	Jubbonti; Wyost (denosumab-bbdz)	Q5136

Carelon Medical Benefits Management, Inc. is an independent company providing utilization management services on behalf of the health plan.

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CM-069728-24-CPN69536

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/specialty-pharmacy-updates-november-2024-22663>

Or scan this QR code with your phone



[Pharmacy](#) | Medicare Advantage | November 1, 2024

Improving patient outcomes: back to the basics

Enhanced adherence mitigates healthcare costs and improves patient outcomes and quality of life. Promoting medication adherence and advocating for statin use among diabetes patients is critical.

Statin use in diabetes:

- Diabetics are two to four times more likely to die from heart disease (American Heart Association).
- Statins lower LDL cholesterol, reducing cardiovascular events by 25 to 60%.
- Statin use is low, particularly in younger, female, and black individuals.
- Delayed statin use increases cardiovascular disease risk in diabetic patients.
- National guidelines recommend statin therapy for diabetics ages 40 to 75, regardless of LDL levels.
- CMS has adopted the Statin Use in Persons with Diabetes (SUPD) measure to combat cardiovascular death in diabetic patients.

Medication adherence:

- Poor adherence increases morbidity and mortality, causing more than 125,000 deaths and 10% of hospitalizations annually in the United States.
- Forty-five percent of U.S. adults have hypertension and only 24% manage it effectively, largely due to non-adherence.
- High adherence in diabetic patients reduces hospitalization risks by 30%.
- Improved adherence can save \$1,200 to \$8,000 per patient annually.

Supporting patients:

- Simplify the regimen: Prescribe medications with fewer daily doses.
 - Regular follow-ups: Ensure correct medication use and adjust doses as needed.
 - Clear communication: Explain medication benefits, risks of non-compliance, and side effects.
 - Extended prescriptions: Provide 90 to 100 days' supply and sufficient refills.
 - Home delivery: Eliminate transportation barriers.
 - Address statin hesitancy: Discuss pros and cons and involve family in decisions.
 - Use technology: Set up reminders through mobile apps, SMS, email, or pill containers.
 - Address cost issues: Prescribe affordable options and explore assistance programs.
 - Personalized care: Tailor medication plans to the patient's lifestyle and needs.
-

References:

1. American Diabetes Association Professional Practice Committee. 10. Cardiovascular disease and risk management: Standards of Care in Diabetes—2024. *Diabetes Care* 2024;47(Suppl. 1):S179–S218
2. Bradley CK, Wang TY, Li S, et al. Patient-Reported Reasons for Declining or Discontinuing Statin Therapy: Insights From the PALM Registry. *Journal of the American Heart Association*. 2019;8(7). doi: <https://doi.org/10.1161/jaha.118.011765>
3. Wall HK, Ritchey MD, Gillespie C, Omura JD, Jamal A, George MG. *Vital Signs: Prevalence of Key Cardiovascular Disease Risk Factors for Million Hearts 2022 — United States, 2011–2016*. *MMWR Morb Mortal Wkly Rep* 2018;67:983–991. doi: <http://dx.doi.org/10.15585/mmwr.mm6735a4>
4. Tarn DM, Barrientos M, Pletcher MJ, et al. Perceptions of Patients with Primary Nonadherence to Statin Medications. *The Journal of the American Board of Family Medicine*. 2021;34(1):123-131. doi: <https://doi.org/10.3122/jabfm.2021.01.200262>
5. CDC. Statins and Diabetes: What You Should Know. Centers for Disease Control and Prevention. Published January 30, 2023. https://www.cdc.gov/diabetes/library/features/Statins_Diabetes.html
6. Kearney PM, Blackwell L, Collins R, et al.; Cholesterol Treatment Trialists' (CTT) Collaborators. Efficacy of cholesterol-lowering therapy in 18,686 people with diabetes in 14 randomised trials of statins: a meta-analysis. *Lancet* 2008; 371:117–125

7. Arnett DK, Blumenthal RS, Albert MA, et al. 2019 ACC/AHA Guideline on the Primary Prevention of Cardiovascular Disease. *Circulation*. 2019;140(11). doi: <https://doi.org/10.1161/cir.0000000000000678>
8. Collins R, Reith C, Emberson J, et al. The Lancet. 2016;388(10059):2532-2561 Interpretation of the evidence for the efficacy and safety of statin therapy. doi: [https://doi.org/10.1016/S0140-6736\(16\)31357-5](https://doi.org/10.1016/S0140-6736(16)31357-5)
9. Hla D, Jones R, Blumenthal RS, et al. Assessing severity of statin side effects: Fact vs fiction. *American College of Cardiology*. April 09, 2018. Accessed May 17, 2023. <https://www.acc.org/latest-in-cardiology/articles/2018/04/09/13/25/assessing-severity-of-statin-side-effects>
10. Reston JT, Buelt A, Donahue MP, Neubauer B, Vagichev E, McShea K. Interventions to Improve Statin Tolerance and Adherence in Patients at Risk for Cardiovascular Disease. *Annals of Internal Medicine*. 2020;173(10):806-812. doi: <https://doi.org/10.7326/m20-4680>
11. Brown M, Sinsky CA. Medication Adherence. Improve Patient Outcomes and Reduce Costs. *American Medical Association Steps Forward*. 5 June 2015. <https://edhub.ama-assn.org/steps-forward/module/2702595>. Accessed 16 May 2023
12. Eight reasons patients don't take their medications. *American Medication Association*. Feb 22, 2023. Accessed May 17, 2023. <https://www.ama-assn.org/delivering-care/patient-support-advocacy/8-reasons-patients-dont-take-their-medications>
13. El Halabi J, Minter W, Boehmer KR. Identifying and Managing Treatment Nonadherence. *Medical Clinics of North America*. 2022;106(4):615-626. doi: <https://doi.org/10.1016/j.mcna.2022.02.003>

In Missouri (excluding 30 counties in the Kansas City area): Anthem Blue Cross and Blue Shield is the trade name of RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HALIC and HMO benefits underwritten by HMO Missouri, Inc. RIT and certain affiliates only provide administrative services for self-funded plans and do not underwrite benefits. Independent licensees of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

MULTI-BCBS-CR-069868-24-CPN69806

To view this article online:

Visit <https://providernews.anthem.com/missouri/articles/improving-patient-outcomes-back-to-the-basics-22360>

Or scan this QR code with your phone

