



May 17, 2024

Re: Reimbursement policy update – Examinations billed with International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis codes effective August 17, 2024

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services guidance, industry standards, and our other existing policies.

As a result of a recent review, we will administratively deny claims when International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis codes Z02.0-Z02.6, Z02.71, Z02.79, Z02.82-Z02.83, Z02.89-Z02.9, Z13.9, Z56.1, Z62.21, or Z63.6 are the only codes on the claim. Denials will include administrative appeal rights.

We will update the Diagnosis Coding Guidelines (R47) reimbursement policy to reflect this change. This update is effective for dates of service on or after August 17, 2024.

Additional information

For more information about our policy updates, visit the Cigna for Health Care Professionals website (CignaforHCP.com) > Resources > Coverage Policies > Policy Updates.

If you are not a registered user, please register so that you may log in and access all of our coverage, reimbursement, and administrative policies. To register, go to CignaforHCP.com and click Register. If you do not have Internet access or would like additional information, call Cigna Healthcare Provider Service at **800.88Cigna (882.4462)**.

Thank you for the care you provide to our customers.

Sincerely,

A handwritten signature in black ink that reads "Julie B. Kessel MD".

Julie B. Kessel, MD
Medical Officer for Coverage Policy
Clinical Performance & Quality Organization

At a glance

- We will administratively deny claims when International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis codes Z02.0-Z02.6, Z02.71, Z02.79, Z02.82-Z02.83, Z02.89-Z02.9, Z13.9, Z56.1, Z62.21, or Z63.6 are the only codes on the claim.
- This update is effective for dates of service on or after August 17, 2024.
- For additional information, call Cigna Healthcare Provider Service at **800.88Cigna (882.4462)**.