



April 12, 2024

**Re: Reimbursement policy update – Evaluation and management codes billed with an International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis code effective July 14, 2024**

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services guidance, industry standards, and our other existing policies.

As a result of a recent review, we will administratively deny the medical evaluation and management (E&M) code when billed with a preventive E&M code and only an International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis code on the claim. Denials will affect the claim line only and include administrative appeal rights.

We will update the Evaluation and Management (R30) reimbursement policy to reflect this change. This update is effective for dates of service on or after July 14, 2024.

**Additional information**

For more information about our policy updates, visit the Cigna for Health Care Professionals website ([CignaforHCP.com](http://CignaforHCP.com)) > Resources > Coverage Policies > Policy Updates.

If you are not a registered user, please register so that you may log in and access all of our coverage, reimbursement, and administrative policies. To register, go to [CignaforHCP.com](http://CignaforHCP.com) and click Register. If you do not have Internet access or would like additional information, call Cigna Healthcare Provider Service at **800.88Cigna (882.4462)**.

Thank you for the care you provide to our customers.

Sincerely,

A handwritten signature in black ink that reads "Julie B. Kessel MD".

Julie B. Kessel, MD  
Medical Officer for Coverage Policy  
Clinical Performance & Quality Organization

**At a glance**

- We will administratively deny the medical evaluation and management (E&M) code when billed with a preventive E&M code and only an International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis code on the claim.
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Cigna Healthcare  
900 Cottage Grove Road  
Bloomfield, CT, 06002



April 12, 2024

8 \*\*\*\*\*AUTO\*\*MIXED AADC 060 4557

SARAH ASPERGER  
MERCY HEALTH SYSTEM - ST. LOUIS  
3265 S NATIONAL AVE STE 200  
SPRINGFIELD MO 65807-7340



**Re: Reimbursement policy update – Evaluation and management codes billed with an International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis code effective July 14, 2024**

Dear MERCY HEALTH SYSTEM - ST. LOUIS,

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Clinical Performance & Quality Organization

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Bloomfield, CT, 06002



April 12, 2024

8 \*\*\*\*\*AUTO\*\*MIXED AADC 060 4556  
PAGE HICKMAN  
MERCY HOSPITAL SPRINGFIELD  
3265 S NATIONAL AVE  
SPRINGFIELD MO 65807-7334



**Re: Reimbursement policy update – Evaluation and management codes billed with an International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis code effective July 14, 2024**

Dear MERCY HOSPITAL SPRINGFIELD,

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Clinical Performance & Quality Organization

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900 Cottage Grove Road  
Bloomfield, CT, 06002



April 12, 2024

8 \*\*\*\*\*AUTO\*\*MIXED AADC 060 4560

PAGE HICKMAN  
MERCY HEALTH SYSTEM KANSAS  
3265 S NATIONAL AVE STE 200  
SPRINGFIELD MO 65807-7340



**Re: Reimbursement policy update – Evaluation and management codes billed with an International Classification of Diseases, 10th Revision, Clinical Modification Z diagnosis code effective July 14, 2024**

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Cigna Healthcare  
900 Cottage Grove Road  
Bloomfield, CT, 06002



April 12, 2024

8 \*\*\*\*\*AUTO\*\*MIXED AADC 060 4558

MISTY TAYLOR  
MERCY HEALTH SYSTEM KANSAS  
3265 S NATIONAL AVE STE 200  
SPRINGFIELD MO 65807-7340



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