



Provider News

BEHAVIORAL HEALTH AUTHORIZATION PROCESS CHANGES

**Helping you care for your patient's behavioral health needs is
a top priority**

Home State Health supports the timely completion of medical necessity reviews to support high quality outcomes for our members. Providers may submit requests for services through our [Secure Provider Portal](#) or fax. To improve the efficiency of the authorization process, we moved to a standardized fax document for authorization requests.

There will be one form for **Inpatient Authorization requests** and a second for **Outpatient Authorizations** that support both Behavioral Health as well as Physical Health authorizations. Through use of standardized forms, we reduce the number of separate forms for treatment requests and enhance the flexibility for the providers in the format of their clinical information. Guidelines on the clinical information needed for each behavioral health service type are available on our [OTR Completion Tip Sheet](#).

Our provider website contains the new standardized forms in the Provider Resources section of our website:

homestatehealth.com/providers/behavioral-health.

If you have additional questions or need specific support, please see the homestatehealth.com/providers/tools-resources section of our website or call Provider Services: 1-855-694-4663.

PHONE: Inpatient Authorization requests: 1-855-694-4663

FAX: Inpatient Authorization fax: 1-833-405-3826

PHONE: Outpatient Authorization requests: 1-855-694-4663

FAX: Outpatient Authorization fax: 1-833-405-3827

Contact Provider Partnership:

HomeStateHealth.com	Home State: 1-855-694-4663 / TTY: 711
HomeStateHealth.com	Show Me Healthy Kids: 1-877-236-1020 / TTY: 711
Ambetter.HomeStateHealth.com	Ambetter: 1-855-650-3789 TTY: 1-877-250-6113
Wellcare.com	Wellcare: MAPD 1-833-444-9088 / D-SNP: 1-833-444-9089 / TTY: 711
Wellcare.com/AllwellIMO	Wellcare By Allwell: MAPD 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711



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