

900 Cottage Grove Road  
Bloomfield, CT 06002



November 27, 2023

**Re: Cigna Healthcare Medicare Advantage claims update – Secondary diagnosis codes effective January 1, 2024**

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services (CMS) guidance, industry standards, and our other existing policies.

As a result of a recent review, we will administratively deny a secondary diagnosis code when billed as the primary or sole diagnosis on a claim.

This update aligns with the International Classification of Diseases, 10th Revision, Clinical Modification guidelines and is effective for dates of service on or after January 1, 2024.

**Additional information**

If you would like additional information, call Cigna Healthcare Provider Service at **800.88Cigna (882.4462)**.

Thank you for the care you provide to our customers.

Sincerely,

A handwritten signature in black ink that reads "JB Kessel MD".

Julie B. Kessel, MD  
Medical Officer for Coverage Policy  
Clinical Performance & Quality Organization

**At a glance**

- We will administratively deny a secondary diagnosis code when billed as the primary or sole diagnosis on a claim.
- This update is effective for dates of service on or after January 1, 2024.
- For additional information, call Cigna Healthcare Provider Service at **800.88Cigna (882.4462)**.