

900 Cottage Grove Road  
Bloomfield, CT 06002



August 14, 2023

**Re: ClaimsXten update – Bundled Service rule effective November 12, 2023**

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: evidence-based medicine, professional society recommendations, Centers for Medicare & Medicaid Services guidance, industry standards, and our other existing policies.

As a result of a recent review, we will update the Bundled Service ClaimsXten rule to add 22 service codes. This rule administratively denies claims submitted with bundled codes when billed with any other procedure code not indicated as bundled.

Denials will affect the claim line only and include administrative appeal rights. This update is effective for dates of service on or after November 12, 2023.

**Additional information**

For more information about the Bundled Service ClaimsXten rule, visit the Cigna for Health Care Professionals website ([CignaforHCP.com](http://CignaforHCP.com)) > Resources > Clinical Reimbursement Policies and Payment Policies > Claim Editing Policies and Procedures > Code Editing Policy & Guidelines.

If you are not a registered user, please register so that you may log in and access all of our coverage, reimbursement, and administrative policies. To register, go to [CignaforHCP.com](http://CignaforHCP.com) and click Register. If you do not have Internet access or would like additional information, call Cigna Healthcare Customer Service at **800.88Cigna (882.4462)**.

Thank you for the care you provide to our customers.

Sincerely,

A handwritten signature in black ink that reads "JB Kessel MD".

Julie B. Kessel, MD  
Medical Officer for Coverage Policy  
Clinical Performance & Quality Organization

**At a glance**

- We will update the Bundled Service ClaimsXten rule to add 22 service codes.
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