

900 Cottage Grove Road  
Bloomfield, CT 06002



May 12, 2023

**Re: Reimbursement policy update – Procedure and place of service  
effective August 12, 2023**

We routinely review our coverage, reimbursement, and administrative policies for potential updates. In that review, we take into consideration one or more of the following: Evidence-based medicine (EBM), professional society recommendations, Centers for Medicare & Medicaid Services (CMS) guidance, industry standards, and our other existing policies.

As a result of a recent review, we will implement a new reimbursement policy, Procedure and Place of Service (R43), to administratively deny Current Procedural Terminology (CPT®) or Healthcare Common Procedure Coding System (HCPCS) codes when billed with an inappropriate place of service (POS) based on the code's description or coding guidelines.

This update is effective for dates of service on or after August 12, 2023. Denials will include administrative appeal rights.

**Additional information**

For more information about our policies, log in to the Cigna for Health Care Professionals website ([CignaforHCP.com](http://CignaforHCP.com))

If you are not a registered user, please register so that you may log in and access all of our coverage, reimbursement, and administrative policies. Go to [CignaforHCP.com](http://CignaforHCP.com) and click Register. If you do not have Internet access or would like additional information, call Cigna Customer Service at **800.88Cigna (882.4462)**.

Thank you for the care you provide to our customers.

Sincerely,

A handwritten signature in black ink that reads "Julie B. Kessel MD".

Julie B. Kessel, MD  
Medical Officer for Coverage Policy  
Clinical Performance & Quality Organization

**At a glance**

- We will administratively deny Current Procedural Terminology (CPT) or Healthcare Common Procedure Coding System (HCPCS) codes when billed with an inappropriate place of service (POS).
- This update is effective for dates of service on or after August 12, 2023.
- For additional information, call Cigna Customer Service at **800.88Cigna (882.4462)**.