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## **Mercy Managed Care Bulletin**

**\*\*\*plan updates/reminders/other important information \*\*\***

### **Mercy Managed Care Communication Changes**

Effective 4/18/22, Mercy Managed Care will no longer send health plan updates (Administrative, Reimbursement, Clinical, Pharmacy and/or Authorization policy changes, and provider newsletters via email. Instead, Mercy Managed Care will be posting these health plan updates to [Managed Care Contract News](#).

This site is already in use for Mercy Network LLC, but has been mainly focused on updates for providers in the SW MO region. As we expand this, we want to also remind any providers in SW MO that haven't been using this site about this helpful tool.

Please note, this site is available both Mercy integrated (employed) and non-integrated (independent) providers. Since we use this site to post news for both audiences, you may see information on contracts that do not pertain to your individual office. Please be sure to reference your contract matrix to obtain rate information and a listing of contracts specific to your group. If your office does not have access to the contract matrix, please reach out to Mercy Network Operations at the email address below.

### **Mercy Managed Care Quarterly Bulletins**

Mercy Managed Care will send quarterly bulletins via email.

Topics for quarterly bulletins may include the following:

- New contracts/products/plans
- High priority policy changes
- Link and reminder about using Managed Care Contract News for reviewing PHO health plan updates
- Reminders to commonly asked questions

### **Mercy Managed Care Department Reorganization Reminder**

Effective 11/1/21, Mercy Managed Care experienced a department reorganization. We sent out a memo notifying providers and practice managers to reach out to the Managed Care Network Operations team at [Mercy\\_MC\\_Network\\_Operations@Mercy.Net](mailto:Mercy_MC_Network_Operations@Mercy.Net) with any provider enrollment, escalated provider enrollment claims issues, and/or any general contract related inquiries. For escalated provider enrollment claims issues, please refer to the Escalation Workflow prior to reaching out to the Mercy Network Operations team for assistance.

All new provider onboarding inquiries should be directed to [SPRGMMC@mercy.net](mailto:SPRGMMC@mercy.net).

## **Q1 Payor Contract Reminders**

Reminder about health plan contract updates which went into effect during this past quarter:

- **Mercy Direct Contracts:**
  - Krey Distributing – termed effective 3/1/2022
  - Paul Mueller – termed effective 12/31/2021, moved to Meritain 1/01/2022
  - CMH Reman – termed effective 12/31/2021, moved to Valenz 1/01/2022
- **St. Louis Region - Cigna +Oscar Network:** Effective 1/1/2022, providers participating with Cigna through the Mercy PHO agreement are in-network
- **St. Louis Region - Cigna Medicare Product:** Effective 1/1/2022, Mercy contracted with Cigna Medicare Advantage. Opt out forms were sent to providers in late fall of 2021.
- **St. Louis Region – Medica Marketplace Network:** Effective 1/1/2022, Mercy contracted with Cigna Medicare Advantage. Opt out forms were sent to providers May 2021.  
Effective 4/1/2022, providers participating with Medica through the Mercy PHO agreement, rates will be reimbursed at current year Medicare.

## **Direct Contracting Reminder**

All diagnostic testing (e.g., lab and radiology) must be done at a Mercy facility, unless prior authorization is obtained to go out of network. This includes services provided in ambulatory surgery centers.

## **Demographic Changes**

Keep Mercy Managed Care updated with changes to your practice information. Send any updates to [Mercy\\_MC\\_Network\\_Operations@Mercy.Net](mailto:Mercy_MC_Network_Operations@Mercy.Net). Please include provider's name, NPI, Tax ID number with your request.

Please contact [Mercy\\_MC\\_Network\\_Operations@Mercy.Net](mailto:Mercy_MC_Network_Operations@Mercy.Net) with any questions regarding this bulletin.



**Mercy Managed Care  
St. Louis Direct Contracting List of Employer Groups  
Updated 4/1/2022**

<b>Advertisers Printing</b>	<b>Major League Fishing- EBA (effective 7/1/2021)</b>
<b>American Creative- EBA (effective 7/1/2021)</b>	<b>MERS Goodwill</b>
<b>Carrollton Bank</b>	<b>Mulligan Printing</b>
<b>Classic Aire Care</b>	<b>Packaging Concepts, Inc. (PCI)</b>
<b>Clayco</b>	<b>Paramount Apparel International</b>
<b>Commerce Bank (St. Louis, Springfield, Joplin)</b>	<b>Perry County Memorial Hospital</b>
<b>Crystal Oaks Longterm Care</b>	<b>Quick Trip</b>
<b>Deutsche Precision</b>	<b>Sapaugh</b>
<b>Epworth Children &amp; Family Service</b>	<b>Schaefer Autobody</b>
<b>Fabick Cat</b>	<b>Schatz Underground</b>
<b>FCB Bank</b>	<b>SumnerOne</b>
<b>Hermann Area Hospital</b>	<b>University of Missouri – St. Louis</b>
<b>Hydromat</b>	
<b>Lowell</b>	



**Mercy Managed Care Communities  
Springfield Network Affiliation  
Third Party Payor Listing  
Updated 4/1/2022**

**CB Management Company (Joplin Supply Company)**

**City of Springfield**

**Diversified Plastics**

**Empire District Electric**

**Health Systems, Inc.**

**Integrity Home Care**

**Ozarks Community Hospital**

**S & H Farm Supply**

**Scurlock Industries**

**The School District of Springfield, R-12**

**Trailer Corporation**