

An important
message from
Provider Relations



Show Me Healthy Kids
MANAGED BY HOME STATE HEALTH

IMPORTANT AUTHORIZATION UPDATE

Effective December 1, 2022

Thank you for your continued partnership with Home State Health. This notice is to inform you of changes to Authorization requirements for Hospital Observation Services/Hour (G0378). Home State Health will no longer require prior authorization for participating hospital observation services < 24 hours, effective **December 1, 2022**.

Please note: If services that require prior authorization are being provided during the observation stay, authorization requirements would still apply. In an emergency, facilities have up to one business day to request authorization. Hospital Observation services (G0378) exceeding 24 hours require notification of Inpatient admission within one business day.

Prior authorization can be obtained through our secure provider web portal here:

<https://www.homestatehealth.com/providers/tools-resources/prior-authorization.html>

For more information on billing and payment requirements for hospital observation services, please refer to MO HealthNet's hospital provider manual (section 13.40) at:

https://manuals.momed.com/collections/collection_hsp/print.pdf.

We appreciate your continued support. If you have any questions about this notice, please contact Home State Health Provider Services at 1-855-694-4663 or Home State Health Show Me Healthy Kids at 1-877-236-1020.

Contact Provider Partnership:

HomeStateHealth.com	Home State: 1-855-694-4663 / TTY: 711
HomeStateHealth.com	Show Me Healthy Kids: 1-877-236-1020 / TTY: 711
Ambetter.HomeStateHealth.com	Ambetter: 1-855-650-3789 TTY: 1-877-250-6113
Wellcare.com	Wellcare: MAPD 1-833-444-9088 / D-SNP: 1-833-444-9089 / TTY: 711
Wellcare.com/AllwellMO	Wellcare By Allwell: MAPD 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711



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