

Invalid modifier notification

Healthy Blue has recently identified several invalid modifiers that are currently causing encounter rejections with the state. As a result, effective immediately, Healthy Blue will be implementing front end edits that will no longer allow us to accept the submission of those invalid modifiers for any claims January 1, 2021, and after.

We would encourage you to submit corrected claims and remove the invalid modifiers (TH, RH, KH, KI, KX, QW, GP, GN, GO, GY, AT, 63, CS, Q6) as we anticipate that a recovery project will follow as well.

This notification is to provide advance notice to allow time for you to submit corrected claims and make the necessary system updates prior to the recovery project taking place. If appropriate billing guidelines are not followed, it will result in a rejected or denied claim.

If you have questions about this communication or need assistance with any other item, contact your assigned Provider Experience consultant or call Provider Services at **833-405-9086**.



Email is the quickest and most direct way to receive important information from Healthy Blue.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3pFDnV5>).

<https://provider.healthybluemo.com>

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