



An important
message from
Provider Relations



Thank you for being our partners in care.

Ambetter from Home State Health is dedicated to providing you with reliable resources and support. As our partner, you have access to industry knowledge, resources and programs created to deliver efficiency for your practice, so you can focus on your patients.

We believe that delivering quality care doesn't have to be complicated. To make working with us easier, we developed resources designed to provide you with valuable education materials to simplify your administrative responsibilities—so you can focus on providing care.

Our website, www.Ambetter.HomeStateHealth.com contains a variety of provider resources.

- ▶ Provider Quick Reference Guide
- ▶ Prior Authorization Quick Reference Guide
- ▶ Electronic Funds Transfer (EFT) Features
- ▶ Secure Web Portal Features

We're dedicated to helping you and your patients stay informed. Make sure you visit Ambetter.HomeStateHealth.com to view your Provider and Billing Manual, news updates, notifications and other valuable resources.

We look forward to continuing our partnership with you. Together, we can make a difference by striving for the same goal: bettering lives through better healthcare.

Sincerely,
Ambetter from Home State Health

Questions? Call Provider Services at 1-855-650-3789

- ▶ **Keep Up with Our Latest News and Announcements!** All of Home State's News and Announcements are located on our website at www.HomeStateHealth.com. Here you can also find our annual provider manual, provider training opportunities, quarterly provider newsletters, and so much more!



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Tools and Support for You

As your partner, Ambetter from Home State Health has valuable resources to help you deliver the best quality of care to your patients.



Secure Provider Portal

Log in for immediate access to patient eligibility, patient care gaps, authorization services, claims management and more.



EFT & ERA Solution

Enroll in PaySpan to simplify the payment tracking and transfer process.



Pre-Auth Needed Tool

Use this online tool to quickly determine if prior authorization is required for your patient.



Provider Partnership

Our provider partnership representatives are dedicated to delivering education and training, industry news updates and regular in-service meetings.



Patient Programs

Our goal is to make it easier for you to take care of your patients. And with Ambetter, your patients have access to programs that can help them stay healthy: Start Smart for Your Baby®, health management programs, and member incentive programs.

Better Healthcare for Your Patients

Ambetter plans deliver top-quality, affordable coverage for your patients. But the focus doesn't stop there. Ambetter coverage extends far beyond your office to offer rewards, valuable programs and educational tools to your patients, making it easier for them to stay in charge of their health.

OUR AMBETTER HEALTH PLANS OFFER:



Comprehensive Medical Care

Every Ambetter plan includes essential health benefits that your patients need, such as preventive care, maternity care and emergency services.



Prescription Coverage

Ambetter covers a wide range of prescriptions, so your patients can count on care when they need it most.



Care Management and Disease Management

Our care managers work closely with you to make sure your patients have access to the care and support services they need as part of your treatment plan.



24/7 Nurse Advice Line

Your patients have nonstop access to our medical advice line for answers to all of their health questions.



My healthpays® Rewards Program

By staying up-to-date with regular preventive care, your patients can earn rewards, which can be used to help pay for health-related costs and more.



Ambetter Telehealth

Your patients have convenient, 24-hour phone or video access to healthcare providers for non-emergency health issues through Ambetter Telehealth.

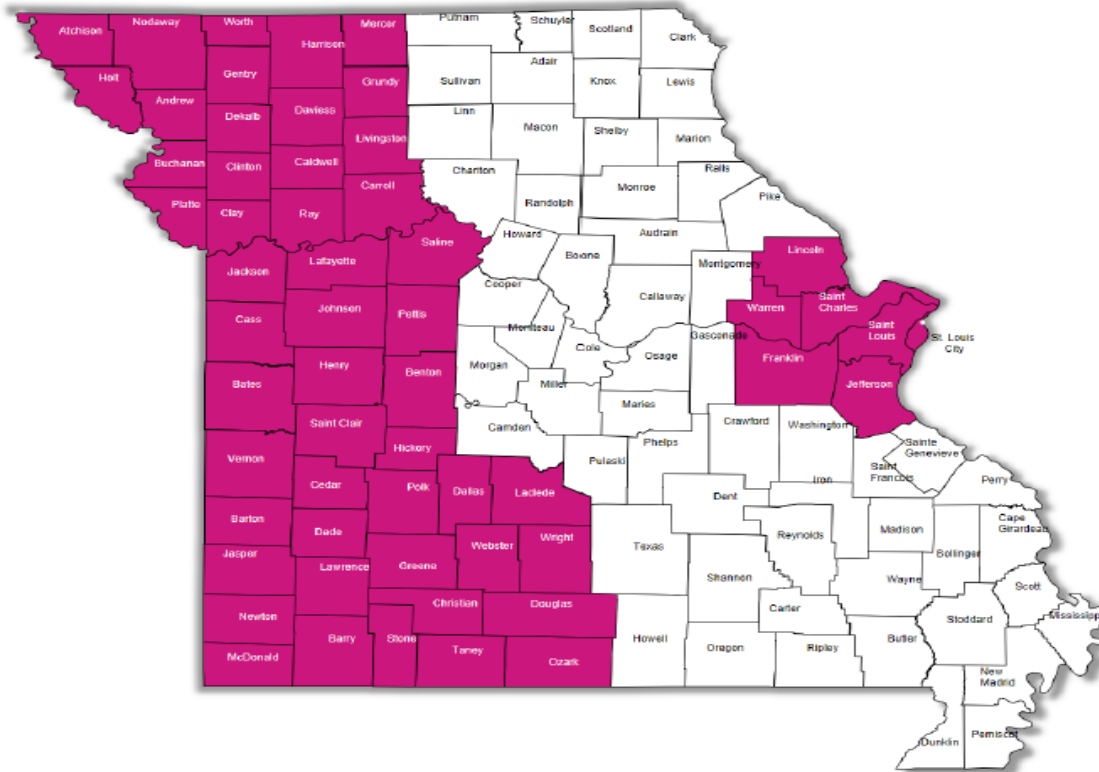
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Ambetter (Marketplace Exchange Product) 2020 Coverage Map



COUNTY LIST:

Andrew, Atchison, Barry, Barton, Bates, Benton, Buchanan, Caldwell, Carroll, Cass, Cedar, Christian, Clay, Clinton, Dade, Dallas, Daviess, DeKalb, Douglas, Franklin, Gentry, Greene, Grundy, Harrison, Henry, Hickory, Holt, Jackson, Jasper, Jefferson, Johnson, Laclede, Lafayette, Lawrence, Lincoln, Livingston, McDonald, Mercer, Newton, Nodaway, Ozark, Pettis, Platte, Polk, Ray, Saint Charles, Saint Clair, Saint Louis County, Saint Louis City, Saline, Stone, Taney, Vernon, Warren, Webster, Worth, Wright.

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1-855-650-3789 (TTY/TDD: 1-877-250-6113)

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